



## City of London Extreme Weather Alert Resources

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The following services are available for residents/individuals who require relief when extreme weather alerts are issued.

### **Outreach**

London Cares Street Outreach Team will assist street involved individuals within the City of London by conducting health and safety wellbeing checks, providing basic needs, water, access to shower facilities, and accessing an emergency shelter or resting space when alternative options are not available. Phone: 519-667-CARE (2273).

### **Water Fountains**

Water fountains are available in Victoria Park, Gibbons Park, Springbank West Park, Pump House Park, Thames Park, and the Springbank House.

### **Resting Spaces**

- **YOU Youth Shelter** ages 16-24, Monday-Friday 8pm-8am by referral, 519-686-1038, 585 Clarke Rd
- **London Cares Daytime** 10am-4pm daily by referral, 519-667-2273, 448 Horton St
- **London Cares Nighttime** 11pm-8am daily by referral, 519-667-2273, 448 Horton St, meet at the police station near Adelaide & Dundas St by 7pm

### **Drop-In Services/Cooling Spaces**

Drop-in Services are increasing water distribution. Cooling spaces are available at some locations.

- **City of London Cooling Centres** <https://london.ca/cooling-centres>
- **London Public Library Central Branch** Monday-Thursday 9am-9pm, Friday 10am-6pm, Saturday 9am-5pm  
251 Dundas St – time limited cooling space, no washroom access
- **Youth Action Centre** Monday-Friday 10am-6pm – 519-432-1112 x101  
332 Richmond St – limited drop-in for cooling (15 minutes), no washroom access
- **London Coffee House** 9am-1pm and 4:30-8:3pm Monday-Friday, 10am-1pm Weekends and Holidays  
371 Hamilton Road – daytime drop in, food & cooling
- **My Sisters Place** Sunday 10am-3pm, Monday 9:30am-8pm – 519-204-4719  
566 Dundas St – drop-in, snacks & cooling
- **Ark Aid Street Mission** 1:30pm-9:30pm daily  
696 Dundas St – Drop-in, Light Snack, Coffee, Dinner (5:30pm), Showers, Clothing, Bathroom, and Laundry

### **Emergency Shelters – 24hrs/day, 7 days a week**

London's emergency shelters provide, at a minimum, emergency room and board to individuals and/or families who are experiencing homelessness and are aimed at meeting immediate, short-term needs.

- **Men's Mission and Rehabilitation Centre** – men 16 years and older  
459 York St – 519-672-8500
- **Rotholme Women's and Family Shelter** – families **\*\*may take single women in extreme weather**  
42 Stanley St – 519-673-4114
- **The Salvation Army Centre of Hope** – individuals 16 years and older  
281 Wellington St – 519-661-0343
- **YOU Youth Shelter** – ages 16-24  
585 Clarke Rd – 519-686-1038 **\*\*overflow beds available in extreme weather**

### **Violence Against Women Shelters – 24hrs/day, 7 days a week**

Emergency shelter and support for abused women and their children.

- **Anova** – women identifying  
101 Wellington Rd and 450 Clarke Rd – 519-642-3000 or 1-800-265-1576
- **Atlohsa Family Healing Services - Zhaawanong Shelter** – Indigenous women and their children  
by referral 519-432-2270 or 1-800-605-7477