

VAN SIMPSON - SCOTIA WEALTH MANAGEMENT presents



Online bidding begins **April 27**
View the exhibition **April 28 - May 5**
Join the Arty-Party **May 6**

UPwithART FAQ

Do I need to create an account to participate in UPwithART?

Creating an account provides you with a secure, easy experience. You must set up an account to bid on art in the silent auction, and your account must include your credit card information. You will not be required to make an account to purchase an event or raffle ticket, buy a t-shirt (items) or make a donation, but when/if you do so, you will have the opportunity to create an account with your credit card information saved for future bids and purchases (recommended).

How do I create an account?

To make an account, click "Sign up" at the top right of the auction homepage www.upwithart.ca and follow the prompts to complete all required fields.

Do I have to buy a ticket in order to participate?

You can bid on art even if you do not attend the in-person event on May 6. If you cannot attend the event in-person but wish to support our cause, please purchase a raffle ticket, or t-shirt, or make a donation.

How do I get tickets for the May 6, 2023 in-person event?

Tickets are only available for purchase online. Click the "Tickets" button on the homepage. Select the type and number of tickets you wish to purchase and process your payment. Once purchased, you will receive an email including

\$50 Event Ticket (250 Available) / includes general admission to the event, light fare appetizers, one entry to Door Prize draw

\$150 Premium Ticket (50 Available) / includes general admission to the event, light fare appetizers, one entry to Door Prize draw / one drink ticket / one Exquisite Corpse digital print and

\$25 Art East custom framing Gift Certificate / one entry to win 'Dinner and a Show' - \$100 Gift Certificate to Garlics of London plus 2 tickets to the Grand Theatre's 2023 High School Project's Phantom of the Opera

Do I pay the transaction fees?

Yes, thank you! Transaction fees related to our digital platform are automatically included into the total for

each purchase, including for event tickets, t-shirts, artwork from the silent auction, and donations. This makes the administration of our fundraiser possible.

How do I bid on an item?

Click the 'Silent Auction' tab on the home page. At the upper left on your screen, you can view 'All Items' or, select a 'gallery' to narrow your search. To bid on an item, click the "View and Bid" button. If this is the first time you are bidding on an item in this auction you will be prompted to create an account - including your email address, credit card info, and a password to login to the auction.

Can I place a bid offline?

Bidding is entirely online through Trellis.

Can I bid anonymously?

Yes! Sign up or log in to create your account. Once logged in, click on your name in the top right corner. Select 'My Account' and look for the checkbox to Bid Anonymously.

How will I know if I've won?

When the auction closes on May 6 at 9pm, the winning bidders will receive an email notifying them that they won an item or items.

How do I guarantee that I win an item?

Buy Now! Choose the 'Buy Now' option to purchase an auction item without any competition. The Buy Now price is 150% of the item's Fair Market Value (FMV) and you will receive a charitable tax receipt for a portion of the price.

How do I set up automated bidding?

You can set your maximum bid and let Trellis do your bidding for you!

Go to the 'Bid for me' section on the item's page.

Enter the highest amount you would bid on the item and click 'Automate Bidding'. Your first bid will be placed at the item's starting bid if there are no bids, otherwise an increment higher than the current bid.

You can also easily cancel the automated bidding after setting up a max bid -- revisit the auction item and cancel automated bidding. You may wish to cancel if, for example, you want to Buy Now!

What happens if two people bid the same amount with automated bidding?

The first person to set up their bids with automated bidding will win the item when the auction closes. We'd encourage you to set up automated bidding early so you have the best chances of winning!

What notifications will I get and how?

You will get text notifications (If you registered your cell phone on account) when you are outbid. You will get email notifications when you purchase an item or make a donation.

We advise that you keep an eye on the items you are interested in, even if you have set up automated bidding, so that you can make quick changes in strategy as the auction progresses.

What are the bidding increments for auction items?

Bids increase by \$25 where item value is up to \$499

Bids increase by \$50 where item value is \$500 – \$999

Bids increase by \$100 where item value is \$1000+

How can I avoid being ‘sniped’ at the Auction Close?

Sharpen your virtual elbows for the auction close! You have three options:

1. Keep your eye on the item(s) and be ready with quick fingers - if you are in a bidding war or if someone out there is just waiting for the last minute to outbid you, the item may go into Overtime Bidding (see below)
2. Set your Maximum Bid and keep your fingers crossed that no one outbids you
3. Buy Now to win the item and get a charitable tax receipt for the amount paid above FMV

How does Overtime Bidding work?

Any bid placed in the last two minutes before the auction ends triggers an overtime bidding period on that individual item, and bidding on it will be open for an extra 2 minutes after the auction ends. Once the auction closes, the overtime bidding countdown timer begins. Each countdown lasts for 2 minutes. Any bids placed during these 2 minutes resets the countdown timer. Anyone can place bids during this period, even auto-bids and Buy Now. This happens until someone does a Buy Now, or no more bids are placed during a full 2 minute overtime bidding period and the auction closes.

How will I receive my Charitable Donation Tax Receipts?

Charitable tax receipts will be sent to the donor/purchaser immediately and automatically through the Trellis platform. Tax receipt is issued for Money Now donations in any amount and for Buy Now purchases for the amount paid above the item's Fair Market Value. Tax receipts are issued by Unity Project for Relief of Homelessness, a registered Canadian charity #859628851RR0001

Can I purchase a raffle ticket if I am out-of-province?

AGCO gaming rules require raffle ticket purchases to physically be in the province of Ontario when purchasing tickets.

What are the requirements to purchase Raffle Tickets?

Participants must be 18 or older, and located within the province of Ontario.

The following individuals are not eligible to participate in the raffle:

The Board Directors of both Unity Project and Museum London, as well as the Employees of organizations are ineligible to participate in the raffle.

Is there an age requirement to bid on Winescape?

Winescape items include a bottle of wine. You must be 19+ years of age to purchase a winescape item, or at least to acquire the wine that accompanies it. Winescape item winners may be required to show valid identification i.e. current, government-issued with photo and birth date.

When can I pick up my artwork?

Attendees of the live UPwithART event on May 6 at Museum London can pick up art in the Community Gallery at 10:00 pm (until 11 pm).

Otherwise, pick up your art at The Shop at Museum London (421 Ridout St N, London, ON):

Wednesday, May 10 - 11:00am to 5:00 pm

Thursday, May 11 - 11:00am to 8:00 pm

When can I pick up my Jason McLean T-shirt?

Purchasers will be notified by email to arrange pick-up or shipping approximately 2 weeks post event.