

Working People Giving People

to protect privacy we do not publish individual donor names

Business | Union | Agency | Church

Aeolian Hall
AllRoads Dodge Chrysler Jeep
Arko Drywall
Arriscraft International
Auburn Homes
Automotive Solutions
Baracoa Tobacconist
Berea Hats and Mats Project
Berea Lutheran Church
Bless Their Socks
Boral Brick Company
Callon Dietz
Canada Steel Service Centre Inc
Carlos Barbosa Concrete Limited
Century 21 - Jeanne and Vito Campanale
CIBC Wood Gundy/Nemeth Investment
Cintas Corporation
Colour by Schubert
Connect Dot Management
Courtesy Ford Lincoln Sales
Dancor Construction
Davis Martindale LLP
Dentistry 390
DLS Electric (London)
Downtown Pontiac Buick
Dr. Faisal Rehman Medicine
Dr. Pennie Thornton Dentistry
Dr. Steve Doubt
Ducharme Systems
Duo Building
Ed's Concrete Product
Elegant Address Stones
EMCAD Consulting Engineers
Ferrell Brick & Stone
Fleetway Dairy Queen
Forest City Sport & Social Club
Framing and Art Centre
Frances Brennan Law
GAP EnviroMicrobial Services
GNH Electric
Goris Electric
Holmes Heating & Cooling
Holy Family Parish
Impark
Interstate Brick
Investors Group Matching Gift
James Packaging
Jones Packaging Inc. - ECCO
Keeping Kids Warm
King Street Community Church
Kiwanis Club Of Forest City
Kriska Holdings Limited
LBF Media Group
Len Foran Golf Pro
Liberty Linehaul
Libro Credit Union
London & District Labour Council
London St. Thomas Assn of Realtors
London Commercial Realty
London Food Bank
London Knights Hockey Club
London Transit Commission
M Cor Masonry Contracting
MacMaster Chevrolet Cadillac Buick GMC
May-McConville-Omni Insurance
McCabe! Promotional
McFarlan Rowlands Insurance
McIntosh Gallery
Medix College
Michael Gibson Gallery
New St. James Presbyterian Church
Museum London
National Bank Of Canada
National Leasing Group
Nicholson Sheffield Architects
Nicola's Garden Art
North American Trade Schools
North Park Community Church
Northmoore Catering
Nothers Signs and Recognition
Oneida Nation Of The Thames
Operation Christmas Ambush
Orkin Canada
Orzech Heating & Cooling
Oxford Dodge Chrysler Jeep
Pacific Coast Building Products
Patrick's Beans
Paul Davis Restoration
PetroValue Products Canada
Pinheiro Realty
POI Business Interiors
PricewaterhouseCoopers
Progressive Countertop Systems
Re/Max Advantage Realty
Red Rhino
Render Construction
Robertson Financial Group
Roestenberg Welding Limited
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St James Westminster Church
St Joseph's Healthcare London St.
Francis-St. Martin Catholic Parish
Sterling Karamar Property Management
TD Bank Group
Team Truck Centres
Thielsens Gallery
Treadstone Developments
TST Overland Express
Tydan Landscape Design
Unifor Local 27
Unifor Local 88
Unifor Southwest Regional
United Way Of Greater Toronto
VersaBank
Watson Jacobs McCreary LLP
West Haven Golf & Country Club
West Metals Fabricators
Western U- Occupational Therapy
Western St. Thomas Assn of Realtors
Western U - FIMS + Student Council
Westland Gallery
Wiring Solutions
Word Of His Power Faith Fellowship
Wortley Road Dental

Grants and Foundation Donors

Arcangelo Rea Family Foundation
Cambia Development Foundation
Good Foundation Inc.
Homeless Partnering Strategy
Johansen-Larsen Foundation
London Lawyers Feed The Hungry
Mitchell and Kathryn Baran Family
Nigel and Rhonda Gilby Foundation
Sisters of St. Joseph of Canada
United Way of London & Middlesex
within London Community Foundation
Haines Family Fund
Marjorie and Brayl Copp Family Fund
Wilson and Judith Rodger Fund

Third Party Events

Carols By Candlelight, The Mortimers
Hockey Helps the Homeless
OPP Charity Game - Push for Change
Raising the Roof - Toque Tuesday
Showdown in the Downtown

UPwithART Committee

Lucretia Geleynse
Wyn Geleynse
Peter Lebel
Brian Meehan
Karen Stewart
John White
Sarah White

UP Golf Classic Committee

Rick Odegaard
Jeannie Campanale
Karen Hodge
Elissa Ielapi
Bob Mitchell
Brian Mortimer
Rick Spencer

Frontline Volunteers

Nelly Beier
Jasmyn Bernecker
Brittany Best
Janet Bibeau
Juli Bustamante Reina
Heather Carter
Emily Colibaba
Brian David Robertson
Jamie Dronyk
Jessica Shirley Empringham
Jessica Gilles
Nahrain Gorges
Duretti Hassen
Jason Hastings
Kyomi Hinatsu
Isabelle Hughes
Francis Kalambra
Tiffany King
Desiree Krahn
Sierra Lampman
Alexis Langford
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Ashley Moxley
Christina Partridge
Paige Pettigrew
Ryan Powell
Taylor Ribble
Lana Rothfels
Nicole Santarossa
Kendra Tait
Ryan Vamos
Sharon Villeneuve
Debra Woodhall

Executive Director

Chuck Lazenby

Development Director

Silvia Langer

Development Officer

Anita Schipper

Frontline Team Lead

Trevor McNaughton

Volunteer Coordinator

Loretta Hachey

Housing and Advocacy

Jessika Lang

Life Skills Coordinator

Jenny Butchart

Facility Coordinator

Greg Wiebe

Frontline Staff

Brian Bartlett
Season Bieronski
Lisa Bourque
Ben Cunningham
Len Hughes
Jessica Gillis
Sarah Harris
Terri King
Samantha Kolpin
Peter Lebel
Jordan Mares
Ellen McLean
Meghan O'Brien
Linda Pimperton
Rob Prettie
Jason Rip
Deon Rocha
Nancy Townsend
Rebecca Waugh
Ashley Wells
Anthea Williams
Maryellen Young

London CAREs

Mariam Azam
Ann Hayes
Moon Ithavong
Michelle Krajeir
Talya Sametz-Madden
Elizabeth Tellier
Jerald Terault
Courtney Vandersleen

Consultants & Advisors

Geoff Bardwell
FJ Galloway & Associates
Kovacs Group
Greg Playford, HHtH

Board of Directors

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Tina Stevens
Tarek Loubani

Respect + Interdependence + Cooperation + Compassion

Homelessness is a crisis that a person experiences; it does not define the person.

Our job is to stabilize people in the moment, and to engage them in their own process toward stability while utilizing every available community resource.

Unity Project offers a safe, secular and home-like shelter environment for people of all genders aged 18 and over. Life skills are embedded in participatory programming, a core principal informing the unique nature of our shelter. Participants have personal accountability for cooking, cleaning and day to day maintenance - taking care of themselves, each other and community. Frontline Support staff work with all individuals in the moment, and manage a housing support plan for individuals staying 14 days or more. More intensive supports to individuals and families are offered through our Housing Advocate and Life Skills programs. We shelter 35 - 45 people a night, provide 25-75 episodes of drop-in service daily. We provide services and supports to over 1000 individuals annually across all programming.



for relief of homelessness in london



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www.unityproject.ca



@UnityProjectLdn



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for relief of homelessness in london



2016-2017
ANNUAL REPORT

Message from Executive Director and Board Chair

2016-17 was an intense and invigorating year. With perspective we can view the year as something of a prologue introducing the next chapter in our *unity project* for relief of homelessness. Our Strategic Plan put some wind in our sails, unifying staff, volunteers, directors, donors and participants to make waves.

We were highly active in community strategies contributing to London's Homeless Prevention System. We solidified our commitment to our location and initiated a feasibility study for a strategic approach to the long-term future of our facility and program. We made numerous and profound service design improvements and began mapping the strategy for a comprehensive adaptation of Housing First to the emergency shelter context, i.e. the culture, competencies, principles, practice, partnerships, staffing and resources that drive housing and stability outcomes.

Our goal is to make a stay at our shelter as comfortable, productive and as short as is possible. We are committed to using our/your resources wisely, applying the lightest touch necessary to end the experience of homelessness for each individual.

Sometimes it takes just a little support, or sometimes it may take extended support over time and beyond our shelter walls. We can also work to prevent homelessness where opportunities exist.

It *always* takes community and compassion.

Sincerely, *thank you all for contributing yours.*



Chuck Lazenby
Executive Director



James Spangenberg
Board Chair



Strategic Plan in Motion 2016-19

Values inform character. Outcomes drive services: Formalized one-to-one support for individuals on crash beds; Re-designed transitional housing to supportive housing, attaching intensive one-to-one support; Melded Life Skills program within an enhanced Housing Stability Program; Re-designed Drop-In to intentionalize focus on housing supports and connection to community resources;



Institutionalizing our unique culture: Formalized shared case-management model; Staff training to improve conditions for LGBTQ2S in shelter, and; began consolidating a Housing First Emergency Shelter Toolkit - a comprehensive plan for the staffing (roles, competencies, training), policy and procedure, and the outcomes, indicators, metrics and data gathering tools required to evaluate a Housing First emergency shelter, along with the strategy to fund and implement it.



Sought and supported Housing First principles and practice within City of London's Homeless Prevention System including among Shelter Operators, Street-Level Women at Risk, and London CAREs and other community collaborators; Called for action on safe injection site, minimum/guaranteed income, increased social assistance rates and affordable housing at public speaking opportunities and forums.



Diversified and increased revenues from more sustainable sources including major gifts, proceeds from our signature events, UPwithART and UP Golf Classic, and third party events like Hockey Helps the Homeless and Showdown in the Downtown. Advocated for a more sustainable, stable funding structure in conjunction with shelter operators and block funding awarded beginning April 2017.



Initiated a feasibility study exploring opportunities and options to upgrade and expand our facility - not to serve more people but to serve people better.



Our Programs and Services

Drop-In everyone welcome a cup of coffee/water, snack, use phone, take a shower... when getting staff support.

Emergency Shelter short-term stays with come-and-go privileges and participatory responsibilities.

Crash Beds nightly stays with meals and supports

Transitional Housing private, rented rooms with shared amenities, stability supports and stays up to one year.

Life Skills assessment, support, counselling, and resources to help individuals to care for themselves.

Housing and Advocacy case support, resources and referrals to help retain, obtain and maintain housing.

London CAREs managing Housing Selection and Housing Stability components of this City London Housing First program in collaboration with RHAC and ADSTV.

Volunteer Program Supervising community volunteers and evaluating students in vocational training for the helping professions.

Statistics

11,050 Bed Nights	dorm beds ... 49%
	crash beds ... 51%
643 Individual Participants	male identified ... 73%
	female identified ... 27%
	youth (age 16-24) ... 12%
	seniors (age 61+) ... 05%
	single largest age group (31-40 yrs) ... 28%
	stayed 10 days or less ... 57%
	stayed 14+ days obtained housing on exit ... 41%
	stayed 14+ days exited to another shelter ... 52%
22 Transitional Housing Residents	obtained housing in community ... 72%
108 Life Skills Participants	one-to-one life skills coaching ... 608
	grief counselling ... 140
	job skills / secured employment ... 8/3
79 Housing/Advocacy Participants	housed ... 23
	income/medical/legal advocacy ... 331
	children's aid support ... 2
	referrals and collaboration ... 186
44 Frontline Volunteers	7450 hours given / wage equivalent ... \$150,810
	volunteers hired to UP staff ... 3

2016-17 Financial Report

Condensed Statement of Financial Position

	Assests
	Cash ... \$245 477
	Accounts Receivable... \$203 421
	Prepaid Expense... \$729
	Investments... \$2 409
	Capital Assests... \$578 309
Total Assets	\$1 030 345
	Liabilities & Accumulated Net Assets
	Current Liabilities ... \$137 712
	Long-Term Debt... \$52 810
	Deferred Contributions... \$354 800
	Net Assests... \$485 023
Total Liabilities	\$1 030 345

Condensed Statement - Revenue & Expense

	Revenues
	CHPI ... \$649 193
	London CAREs... \$445 281
	HPS... \$90 049
	United Way ... \$79 500
	Rents... \$36 043
	Donations/Events/Other Revenues... \$386 298
Total Revenue	\$1 686 364
	Expenditures
	Program... \$1 532 028
	Administration... \$66 250
	Fundraising... \$52 032
	Amortization... \$27 936
Total Expense.....	\$1 678 246
NET.....	\$8 118

Revenue

- CHPI 39%
- London CAREs 26%
- HPS 5%
- United Way 5%
- Rent 2%
- Donations/Other 23%



Expense

- Program 91%
- Amortization 2%
- Administration 4%
- Fundraising 3%

