



ANNUAL REPORT 2013-14

IN MEMORY OF KERRY LAZENBY

www.unityproject.ca



for relief of homelessness in london



CHUCK LAZENBY
EXECUTIVE DIRECTOR

“ Housing (with supports) is the solution to homelessness and we will continue to develop our program around this outcome for participants. ”

Unity Project's tenth year since opening doors at our Old East Village facility was a second coming-of-age. Our vitality and permanence was recognized in our community, yet we were just cusping.

We have always been a purposeful organization, self-examining and conscientious. We challenge ourselves to ensure our program and services are effective, we contribute relevant knowledge, practice and support to our community and respond with enthusiasm to evolving environments.

A welcome shift in emergency shelter service operator policy resulted when London took on more control of funding and set hearts and minds to the goal of homelessness prevention within a system of best-practice approaches and evidence-based outcomes.

An out-dated funding model that focused merely on basic needs (food, shelter, clothing) was replaced with a mandate for shelter operators to achieve specific outcomes for participants. New contracts were issued with best practice guidelines to support the transformation.

Unity Project's small-scale and individually-intensive program was well-poised. Yet, while we were value-driven to work with

individuals to achieve independence and stability, we had not been explicitly outcome-driven.

London's Homeless Prevention System pushed shelter operators to adopt Housing First principles and connect all services back to the stability for participants *once they leave shelter*. This included creating programming, policies and services that work more effectively toward helping people retain their housing or obtaining and maintaining housing along with the right supports to make that happen.

These outcomes are not, of course, solely dependent on our good work. We battle against the inadequacies of the rest of the system - lack of affordable housing, inadequate income, and too few transitional and intensive support workers to assist individuals once they are housed.

Housing (with supports) is the solution to homelessness and we will continue to develop our program around this outcome for participants.

Now, values drive outcomes. The progress made and impact achieved is a credit to the participants, staff, volunteers, and community who really show up and share their capacity with respect, cooperation, interdependence and compassion.

OUR MODEL

We are a relatively small shelter, with purpose. What we lack in an economy of scale we can gain in an economy of better outcomes for the men, women and youth we serve, and the community that sustains us.

mission

Providing emergency shelter and transitional housing and supporting self-help where people are struggling to escape and avoid homelessness

values

We operate everyday by Respect, Cooperation, Interdependence and Compassion

model

Unity Project offers a safe, secular and home-like shelter environment for men, women and youth aged 18 and over. Life skills are embedded in participatory programming, the core principal informing the unique nature of our shelter. Shelter residents have personal accountability for cooking, cleaning and day to day maintenance - taking care of themselves, each other and community. Frontline Support staff provide wrap-around support to each individual to identify and manage a personal action plan for stability and independence. More intensive supports to individuals and families are offered through our Housing and Life Skills program. We shelter 50- 60 people a night, provide 25- 75 episodes of drop-in service daily and supports over 1000 individuals annually across all programming.

goals

provide a safe and functional FACILITY in which to animate our program, express our values, serve our community and advance our mission

provide quality care and support to homeless and at-risk individuals, with PROGRAMS AND SERVICES which model the values of community, restore dignity to some of London's most vulnerable citizens, instill a sense of personal accountability in those who experience our program and to help more people understand and overcome their barriers to enjoy a stable, independent life.

contribute to our COMMUNITY with an effective model of care and support to homeless and at-risk individuals and to learn from, educate and influence our community so as to bring about a just and compassionate society.

DROP-IN

everyone welcome for a cup of coffee, to use the phone, take a shower, or get staff support

EMERGENCY SHELTER

Short-term stays up to 30 days (longer if needed). Crash beds for over-flow, nightly stays as needed with limited access, first-come-first-served.

TRANSITIONAL HOUSING

semi-private and private rooms with shared amenities and stays (up to a year); residents pay rent while maintaining community involvement, building neighbour/tenant life skills and a track record for good reference.

LIFE SKILLS

assessment of life skills and structured support with counselling, resources and learning opportunities to help individuals to better navigate "the system", to gain employment, to care for themselves and others, and to maintain stability and independence.

HOUSING AND ADVOCACY

wrap-around support, case-management, advocacy, resources and referrals to help individuals and families obtain and maintain housing, and engage independently with natural supports in community.

LONDON CAREs

one of five collaborating agencies contributing to a municipal homelessness prevention program; managing the Housing Stability and the Veterans Housing components

PROCESS PROGRESS IMPACT

Homelessness is a crisis that people experience.

It does not define the person.

Our job is to stabilize people in their moment of crisis and to engage them in their own process toward stability, while utilizing all available community resources.

11,274 bed-nights (up from prior year, 11,023)

134 % occupancy (up from prior year, 131%)

582 individuals (down from prior year, 608)

160 Women including 24% youth, 24 and under (up from 138)*

422 Men including 15% youth, 24 and under (down from 470)*

31 Transitional Residents

60 % of all individuals stayed 10 days or less

40 % of individuals in dorm beds or transitional obtained housing on exit

* Women increase from prior year partly explained by addition of one women's crash bed, but also note that this year, women's beds were consistently occupied. Are more women experiencing homelessness? Perhaps women are more aware of Unity Project as a safe space? Note also high proportion of young women.

* Why less individuals / less men? A number of men are staying for longer periods, i.e. less changeover, due to extended stays for those engaged in transitioning processes.



FOCUS ON OUTCOMES

PROGRAMS AND SERVICES

New Intake processes improved identification of types of support an individual will need during their stay.

Housing Assessment and Support Plan for all individuals staying for more than 14 days and regularized one-to-one support with people staying on crash beds: animated Housing First principles for targeting (and preventing) persistent or chronic homelessness

Frontline Team Lead position added: increased capacity of frontline staff and management team to engage in system changes as part of London's Homeless Prevention System

London CARES completed two-year pilot and achieves relative permanence: opportunity to develop and model best practice with evidence-based success

Participatory Maintenance Program added: improved resident engagement in home maintenance activities improves life skills for housing stability and contributes to safe environment

FACILITY

Re-purposed Space: added one women's community shelter bed and accommodated all women together on one floor

Re-purposed Space: created hospitable room for One-to-Ones and Housing Assessment

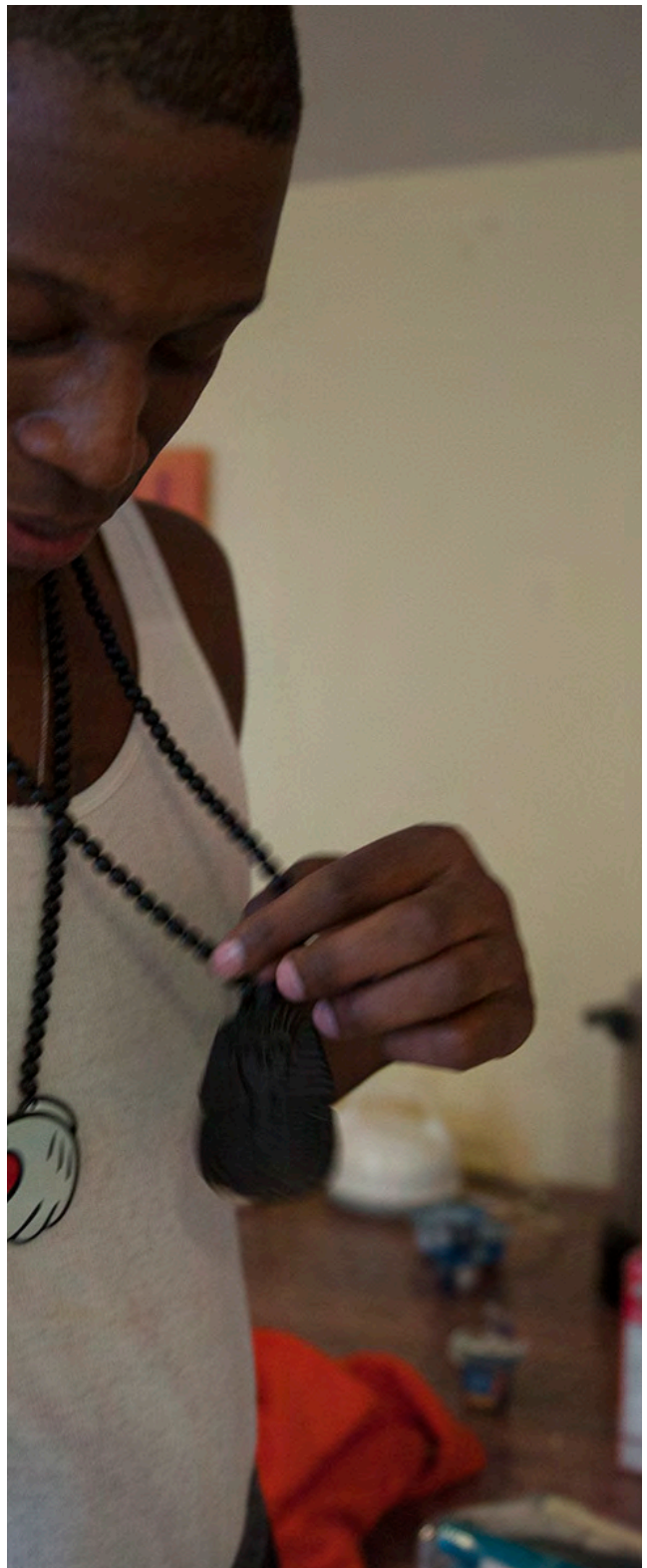
Facility Coordinator Hired (p/t): increased capacity of management team, improved resident engagement, provided a safe, healthy shelter environment with regular and preventative maintenance, as well as planning and supervision of big jobs

Facade Restoration... installed front fence and gate - Heritage Designation awarded and plaque mounted

Improved Accessibility with new wheelchair ramp to facility entrance and deck access

COMMUNITY

Contributed to the London's Homeless Prevention System; participated in its rollout and modelled Housing First principles for shelter operators to provide service excellence for people experiencing homelessness



LIFE SKILLS

JENNY BUTCHART, PROGRAM COORDINATOR



Many life skills deficits go hand in hand with poverty. A lack of healthy experiences, practical skills, education, and self-esteem can leave people unable to navigate the system or society outside the system, to get a job, to maintain safe housing, to access healthy social and physical recreation or to care for themselves and those they are responsible for.

The Life Skills program offers a one-to-one and group format support and dedicated resources for more individually intensive help in a wide variety of life skills.

Partnership with majority funder United Way of London & Middlesex continued to advance the *Community Impact Agenda* through the delivery of our Life Skills program. A funding increase allowed us to welcome Facility Coordinator, Greg Wiebe, under the program's umbrella to do hands on home maintenance work-skills with participants and to bring new volunteers in for cooking and art therapy classes weekly. London Housing Registry extended its partnership with bi-weekly on site visits.

A productive year of poverty impact

226 one-on-one sessions completed with focus on goal setting, budgeting, employment opportunities, resume building and self-improvement

"It opened my eyes to seeing the good in people. I've learned to be less judgemental towards people I don't know. It's a big step for me to engage in conversation with a stranger. Thanks Jenny" J.M

41 participants were able to express themselves through art

"I really look forward to the art program; it lets me escape and takes me to another place for a while" A.B

55 people were given information on private sector rentals

"It's nice to get as much information as possible to change your situation" C.C

50% of those seeking employment found full time positions

"Jenny helped me find employment again after I was laid off and without my grade 12. I didn't think I would get a job so quickly. Thank you" J.R

315 episodes using resource room to connect with loved ones, seek employment or search for housing.

"I used the computers quite a bit to stay in touch with my daughters and let them know how I was doing. I meant a lot to me to be able to continually give them updates." N.P

56 opportunities to share knowledge and/or participate hands on in the maintenance program.

"Jenny has set me up with the maintenance program at Unity, I am very handy and it allows me to work one on one with Greg, give back to Unity and keep busy, I enjoy it very much." D.M

35 individuals learned recipes for cooking healthy meals on a budget and participated in preparation and cleanup.

"Jenny provided a safe place where I could ask for help and tell my issues - she helped me with budgeting and even found me a walker so I could get around easier. Having her assistance improved my independence greatly." C.E

A YEAR or DAY IN THE LIFE OF A HOUSING WORKER

111 Participants

men, women, youth, families, residents, non- residents

76 Housed

increased UP's achieved housing rate

173 Housing Lists

assemble up-to-date affordable housing lists

399 Ongoing

check-ins on site and/or in-home

67 Food

care packages, grocery cards, help with grocery shopping

147 Basic Needs

furniture vouchers, clothing, toiletries, cleaning supplies

17 Legal

support letters, find lawyers, apply legal aid, court appear

35 Children's Aid Society

advocacy and support with appointments, meetings and during visits

165 Income

communicate with OW, ODSP, CPP, EI to ensure requirements are met, submit documents, advocate for entitlements

244 Housing

develop landlord relations, viewings, lease, keys, pay arrangements, mediating for landlords or participant

23 Medical

find doctors, accompany to appointments

6 Elgin Middlesex Detention Centre

discharge planning

142 Community

referrals to/from and collaboration with agencies

"It has been very beneficial for my clients having Jessika available to them to discuss everyday problems and see that someone really cares. She has made a significant difference by providing supports for my clients who struggle with everyday life." - Terri Robertson, Caseworker, Ontario Works

HOUSING

JESSIKA LANG, HOUSING AND ADVOCACY WORKER

The Housing & Advocacy Program (HAP) provides vulnerable Londoners with support, advocacy, resources and referrals to navigate through systemic barriers on the path from homelessness to housing, and a stable, integrated life in community. HAP is participant-centred, flexible, responsive to a wide demographic and provides both intermediate level case-management and short-term crisis intervention. It will meet people where they are at both literally – onsite, home, court, hospital, jail and figuratively, in re-framing success from participants' perspective. HAP establishes individual support plans and has proven a vital neighbourhood resource to prevent homelessness.



Dear Jessika, Two years ago I was new to London. My past was not always positive, and arriving to a new town with no friends led me down my routine path of drinking, drug use and without a home. Being on the streets was a continual thing for me, but coming to the UP and meeting you gave me the opportunity to change. With your guidance I developed a plan, set goals, and ultimately got a home of my own. Your advocacy on my behalf helped me to obtain first and last month's rent and to furnish my new place. You have also done so much for me and my parents; helping me to connect and communicate with them to ensure my transition from homelessness to being housed was going smoothly. Since moving into my new place you have continued to support me with budgeting, grocery shopping and saving. I have even started saving to surprise my parents with a gift! It has been a huge relief to know that I can discuss with you any concerns I have about my apartment and my life. You have taught me so much, including what it is to be a good neighbor and tenant. Thank you. - Andy



COMMUNITY ADDICTION RESPONSE STRATEGY

London CARES is a highly collaborative community-based Housing First service aimed at improving the health and housing outcomes of individuals experiencing homelessness in London.

Following a successful two-year pilot, the program earned relative permanence within London's Homeless Prevention System (HPS), including undertaking the Veterans Housing Program, when the Federal HPS funding stream ended.

Unity Project is proud to partner with the Regional HIV/AIDS Connection (RHAC) and Addiction Services of Thames Valley (ADSTV) in delivering the core services of London CARES, including:

- Street Outreach
- Mobile Unit
- Housing Stability
- Housing Selection, and
- Syringe Recovery

Unity Project provides leadership for Housing Stability and Selection component and for the Veteran Housing Program, including five Housing Stability Workers and two Housing Selection Workers.

Housing Stability Workers provide intensive case management support to individuals that have experienced persistent homelessness who are now housed. The program's goal is to support individuals in their housing stability by assisting with the transition into a new home.

Housing Selection Workers identify private market landlords and property groups interested in making apartments available to individuals experiencing homelessness. Landlords are supported with 24/7 response for the tenant, landlord and extended community.

STATISTICS CALENDAR YEAR 2013

Participant Demographic Information

- 29 Male
- 15 Female
- 8 Aboriginal
- 9 Youth

For the purpose of this report, youth is defined as 24 years old and under. There are no London CARES Housing Stability participants under the age 18.

Housing Status

44 participants supported through the London CARES Housing Stability Program. Following is a breakdown of where they spent the month of December:

- 37 Housed
- 3 Emergency shelter
- 3 In Custody
- 1 Hospital

Housing Supplement Breakdown

The following is a breakdown of the supplements, if any, that housing stability participants received in order to remain sustainably housed:

- 27 City of London Housing Division Supplement
- 4 London CARES Recurring Rent Gift
- 8 No Supplement Required

HOUSING FIRST principles and practice

“Housing First’ is a stability-oriented approach to ending homelessness that centers on quickly moving people experiencing homelessness into independent and permanent housing and then providing additional supports and services as needed... The basic underlying principle of Housing First is that people are better able to move forward with their lives if they are first housed. This is as true for people experiencing homelessness and those with mental health and addictions issues as it is for anyone. Housing is provided first and then supports are provided including physical and mental health, education, employment, substance abuse and community connections.”

5 core principles:

1 Immediate access to permanent housing with no housing readiness requirements: Housing is not conditional on sobriety or abstinence. Program participation is also voluntary.

2 Consumer choice and self-determination: Housing First is a rights-based, participant-centred approach that emphasizes participant choice in terms of housing and supports. Participants are able to exercise some choice regarding the location and type of housing they receive. Choice may be constrained by local availability and affordability. Participants have choices in terms of what services they receive, and when to start using services.

3 Recovery orientation: Housing First practice is not simply focused on meeting basic participant needs, but on supporting recovery. A recovery orientation focuses on individual well-being, and ensures that participants have access to a range of supports that enable them to nurture and maintain social, recreational, educational, occupational and vocational activities. For those with addictions challenges, a recovery orientation also means access to a harm reduction (reduced risk) environment.

4 Individualized and participant-driven supports: A participant-driven approach recognizes that individuals are unique, and so are their needs. Once housed, some people will need minimum supports while other people will need supports for the rest of their lives (this could range from case management to assertive community treatment). Individuals should be provided with “a range of treatment and support services... Supports may address housing stability, health and mental health needs, and life skills. Income supports and rent supplements are often an important part of providing participant-driven supports.

5 Social and community integration. Part of the Housing First strategy is to help people integrate into their community and this requires socially supportive engagement and the opportunity to participate in meaningful activities. If people are housed and become or remain socially isolated, the stability of their housing may be compromised. Key features of social and community integration include:

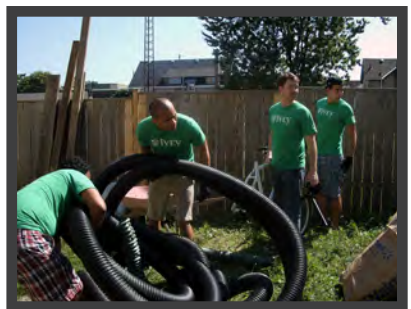
- Separation of housing and supports (except in the case of supportive housing)
- Housing models that do not stigmatize or isolate participants. This is one reason why scattered site approaches are preferred.
- Opportunities for social and cultural engagement are supported through employment, vocational and recreational activities.
- While all Housing First programs ideally share these critical elements, there is considerable variation in how the model is applied, based on population served, resource availability, and other factors related to the local context. There is no ‘one size fits all’ approach to Housing First.

* the above excerpt from *Homeless Hub*, noting we changed the word “client” to “participant” throughout as per Unity Project’s preference and practice



MORE PHOTOS BY AGATA LESNIK





Heritage Designation ribbon-cutting and Jim Corbett and Len Hughes play for Unity's 10th Anniversary / Hockey Helps the Homeless makes plans with Unity - Silvia Langer, Mike Coughlin, Gary Scullion and Chip Allan ... and then the puck-drop launch / Voluntary support from BMO - United Way Days of Caring, Team Depot and Ivey Impact Days / Chuck Lazenby, Rick Odegaard and Meghan O'Brien pump up for United Way Stair Climb / Wayne's World... never a dull moment!



VOLUNTEER PROGRAM

Rebecca Waugh and Loretta Hachey, Volunteer Coordinators

Partnership and professionalism were the themes driving growth of our Volunteer Program this year. We shaped the program to mirror Frontline Support which provided structure for recruiting, training and hiring volunteers into frontline positions. Our placement students enjoyed a more meaningful learning experience and we improved accountability to our educational partners (Medix, Trios, Fanshawe, Everest and Western). Our capacity to welcome volunteer groups on-site brought fun and fruitful results including barbeques and work bees. In the past two years we've seen Home Depot, Ivey School of Business, Western's Challenge and Change, The Cooperators, BMO, CIBC Mellon and Libro Financial roll up their sleeves and get the job done! Volunteers also aided our events or organized their own. In sum, our participants benefit from better services and programming and we could not do it without the voluntary support of diverse and devoted volunteers.

One volunteer to highlight.. Nurse Brittany! provided education, health services and referrals over 3 "clinics" per month, with visits very appreciated and well attended.

UnityProject is honoured to welcome Ontario Trillium Foundation sustaining support for our volunteer program in the coming year. to bring more and more meaningful volunteer experiences and improve outcomes for people experiencing homelessness.

" My initial idea of "homeless" is completely changed. The conversations and relationships built over the past 8 weeks have been incredible! This place greets you with a smile every day. I have learned so much about myself, about resources in the community and how the little things go a very long way. Thank you Unity Project staff and residents. "

34 frontline volunteers

6000 frontline hours

\$102,000 salary equivalent

2 frontline volunteers hired

1 hired as Volunteer Coordinator

Loretta Hachey hired December 2013

A black and white photograph of an older man, Kerry Lazenby, smiling. He has short, light-colored hair and is wearing a dark shirt with a light-colored floral pattern. The background is dark with some out-of-focus light spots.

IN MEMORY OF KERRY LAZENBY

We dedicate this annual report in memory of Chuck's dad. Kerry Lazenby was a dedicated volunteer and supporter. He provided transportation for grocery shopping every week for ten years.

FUNDING & FUNDRAISING

Unity Project seeks meaningful philanthropic relationships with a diversity of donors based on shared knowledge and trust.

government

Emergency Shelter / City of London Homeless Prevention Team administers funding from Ontario's Community Homelessness Prevention Initiative (CHPI) Unity Project is contracted to provide shelter services and funded \$47.75 for each person per night of stay for a 30 day maximum (extensions granted on valid request). : \$563,406, approx 2/3 of core emergency shelter costs incl. premises, 24/7 staff, food, supply.

London CARES / Unity Project is contracted by City of London to deliver Housing Stability and Housing Selection components (CHPI funded) and the Transitional Housing and Supports for Homeless Veterans Project (Federal - Homeless Partnering Strategy) : \$618,825 covers 7-8 person Staff Team and related participant support resource costs.

transition rents

Transitional housing is an option for a limited number of individuals who need or wish a transitional period prior to permanent housing with access to on-site supports. Cooperative and more independent transitional housing provides opportunity to develop good neighbour/good tenant practice and build a track record for landlord reference. We removed one overly-small transition room this year to support a maintenance room. Total Rents: \$40,600 and we've never been stiffed; residents have returned even years later to pay the small amounts they may owe.

cash and kind donations

Individuals, families, businesses, labour organizations, employee groups, churches and mosques, clubs and associations, and other agencies responded to a variety of appeals with financial support and/or the donation of goods and services to help sustain and improve our program, our facility and our capacity in our community: Total Funding: \$38,800 Financial / Priceless In-Kind

foundation grants

Foundations remain an important partner for program, project, capital and equipment needs beyond the scope of emergency shelter funding and/or which require a significant commitment. We are honoured to be granted the opportunity to fulfill partnership with United Way of London & Middlesex (increased its funding to expand Life Skills program to include a participatory maintenance component), with London Community Foundation (including donor directed funds from the Haines Family Foundation and the Majorie and Brayl Copp Family Fund to purchase a new commercial range), with The Lawson Foundation (in honour of Miggie Lawson's memory and her love for the London community), with the Sister's of St. Joseph (supported our Housing and Advocacy Program for a third year), with London Lawyers Feed the Hungry (to supplement our budget in providing 44,000 nutritious meals), with the Ontario Trillium Foundation (to improve accessibility), with the Arcangelo Rea Family Foundation (again supported capital/equipment improvements to our services), and with Cambia Development Foundation (for good with no strings attached). Total Funding: \$120,000

special events and third party

Three major events - UPwithART, UP Golf Classic and A Christmas Carol - brought significant revenue and diverse communities to Unity. The 2013 year was particularly special (more detail on following pages). Third Party Events to benefit Unity Project are also an enormous source support and community connectivity. We especially thank Hockey Helps the Homeless (and Chip Allan) for getting the party started this year; Kingsmill's for the Stressless Promotion (and all its support over the year), and; Brescia College Canadian Association of Food Professionals - Sock Drive, more than doubled goal to donate over 3000 pair of socks. Total Funding: \$165,800

FINANCIAL REPORT

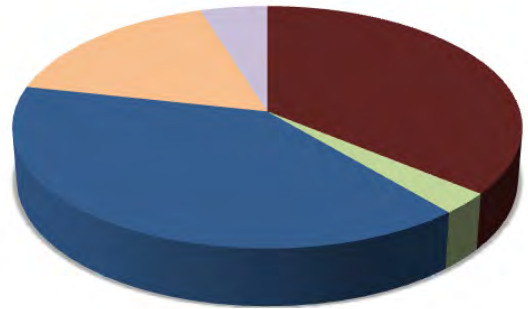
CONDENSED BALANCE SHEET ENDING MARCH 31

	2014	2013
ASSETS		
Cash	\$184,083	\$480,936
Accounts Receivable	\$126,100	\$111,074
Prepaid Expenses	\$4,101	\$5,685
Investments	\$1,000	\$0
Capital Assets	\$631,909	\$619,584
TOTAL ASSETS	\$956,068	\$1,217,279
LIABILITIES & ACCUM. NET ASSETS		
Current Liabilities	\$138,764	\$390,536
Long-Term Debt	\$80,266	\$113,902
Deferred Contributions	\$395,076	\$397,760
Net Assets	\$341,962	\$315,081
TOTAL LIABILITIES	\$956,068	\$1,217,279

CONDENSED STATEMENT OF REVENUE & EXPENDITURES

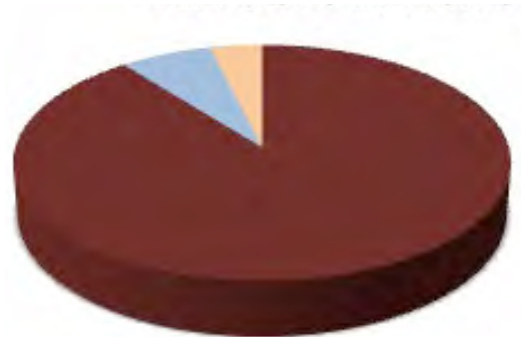
	2014	2013
REVENUES		
Community Homeless Prevention	\$561,449	\$485,381
London CAREs	\$618,825	\$422,467
Rents	\$45,125	\$50,739
Donations/Events	\$262,143	\$213,487
Restricted (United Way)	\$75,500	\$74,975
Amortization	\$15,184	\$13,617
TOTAL REVENUES	\$1,578,226	\$1,260,666
EXPENDITURES		
Program	\$1,360,670	\$1,126,676
Administrative	\$102,519	\$82,080
Fundraising	\$58,654	\$26,504
Restricted	\$0	\$0
Amortization	\$29,502	\$28,051
TOTAL EXPENDITURES	\$1,551,345	\$1,235,260
NET	\$26,881	-\$2645

REVENUE MARCH 31, 2014



- CHPI-Hostel - 36%
- Rents - 3%
- London CAREs - 40%
- Donations/Events - 17%
- United Way - 5%

EXPENSES MARCH 31, 2014



- Program 89%
- Administrative 7%
- Fundraising 4%

This financial summary is condensed from the Audited Financial Statements
Complete Audited Financial Statements available upon request

FUNDRAISING EVENTS



AgL

6th Annual **UPwithART** 27 April 2013 **THE PALACE THEATRE**

More than 350 guests enjoyed London's best arty-party and silent auction fundraiser for relief of homelessness. 84 works and 66 artists were represented, including local renowned, youth, New School of Colour and Unity Project resident artists donating their own original work. 8 young dancers performed original choreography by Hayley Blyth. Ron Benner and Jamelie Hassan's extraordinary donation of 40 works of art from their private collection provided a once-in-a-lifetime opportunity to view art through the lens of these significant collectors, generated remarkable media coverage and inspired other collectors to donate. The event net over \$47,000 with many thanks to our generous sponsors, community partners and committee.

9th Annual **UP Golf Classic** 17 Sept 2013 **FIREROCK GOLF CLUB**

It was a sunny day and an awesome display of support with our first full field of 144 golfers and over 200 generous sponsors. Unity Project was well represented on the course thanks to supporters who could not make the day but sponsored a resident to play. Friends and family rallied for loved ones lost with innovative memorial sponsorships. One inspiring couple even directed their wedding gifts to support Unity. The event net \$50,000 for relief of homelessness. Many thanks to our most Major Sponsor, *Canada Steel* and to committee members Tom Sheppard (chair), Rick Odegaard, Jeanne Campanale, Rick Spencer, Jen Pastorius, and Brian Mortimer.



TM

6th Annual **A Christmas Carol** 12 Dec 2013 **CENTENNIAL HALL**

Over 600 gathered to hear lawyers narrate Dickens' classic yuletide tale while the orchestra played and the air was brim with the songs of the season. Inclusivity measures included pay-what-you-can admission, free shuttle service for blind, deaf and seniors, large print and Braille programs, ASL interpreters on stage... and of course the debut of the Emoti-Chair in a symphonic setting! CBC deemed the Emoti-Chair's collaboration with our concert to be one of the year's Top Five Classical Music Innovations. The event net \$30,000, with many thanks to Orchestra London, H.B. Beal Secondary School Singers, The London Singers. Dimitri Lascaris (Siskinds), John A. Nicholson (Lerners), John Graham (Foster Townsend Graham), Vicki Edgar (Cohen Highley), and Lorrie Por (Harrison Pensa)... and to our Rooftop Sponsor, The Mitchell and Kathryn Baran Family Foundation



AgL

DONOR RECOGNITION

These are but a few of the many helping hands for relief of homelessness. To protect privacy, we do not publish the names of individuals. We operate everyday by respect, cooperation, interdependence and compassion. We thrive on the support you give! **Thank You!**

UPWITHART 2013

PRESENTATION

Callon Dietz

GALLERY GOLD

UNIFOR Local 27

Museum London

SILVER STAGE

TD Bank Group

Scotiabank

ARTIST BRONZE

Libro Credit Union

Railway City Brewery

M.J. Hickey Limited

COMPASSION

Auburn Developments

Black Shire Pub

Bud Gowan Formal Wear

Fire Roasted Coffee Company

Libro Credit Union

M.J. Hickey Limited

THIRD PARTY

Brescia College - CAFB

Hockey Helps The Homeless

Kingsmill's Stressless Promotion

Libro Financial - Share The Future

The Great-West Life Assurance Co /
London Life

FABULOUS FAMILIES

The Bryants, The Fletchers

The Langers, The Lazenbys

The Malloys, The McAlisters,

The Moros, The O'Briens,

The Odegards, Panwar-Simms, The

Skinner's, The Stewarts, The Warrens

UP GOLF CLASSIC 2013

SILVER COMPASSION

Canada Steel

BRONZE RESPECT

Friends of Doober

DINNER

Impark

MacMaster Chevrolet Cadillac Buick GMC

PetroValue Products Canada Inc.

Tacit Brick & Stone

LUNCH

Carlos Barbosa Concrete Limited

LSTAR

London Audio

London Commercial Realty Inc.

TST Overland Express

Verbeek Kitchens

and Len Foran, Golf Pro

CORPORATE SUPPORT

Century 21 First Canadian

City Of Brantford

Dairy Queen - Fleetway

DEBCO Solutions

Dentistry 390

Dr. Baby and Rojas Dentistry

Dr. Pennie Thornton

Ducharme Systems

Duo Building Ltd.

EasyDNS Technologies

Kellogg Canada

Lexington Home Brands

Longo Dentistry

May-McConville Insurance Brokers

McCabe! Promotional

Novack's

Players Family Restaurant

Team Truck Centres

Yoga East Home Studio

A CHRISTMAS CAROL 2013

ROOFTOP

The Mitchell and Kathryn Baran
Family Foundation

STAR

Cohen Highley

Foster Townsend Graham

Lerners LLP

Siskinds LLP

Harrison Pensa

ACCESSIBILITY

Cohen Highley LLP

Robert Q Airbus

Voyageur

GOLD

The Esthene Centre

EllisDon and its Employees

PinPoint Publishing

Pritchard & Crook

Trudell Medical Limited

SILVER

Hicks Morley Hamilton Stewart Storie

LSTAR

Scotia McLeod

Scotia Private Client Group

BRONZE

Culinary Catering

Smith Fruit

ECCOs AND EMPLOYEES

3M E.C.C.O.

Donor Directed - United Way

Duo Building Employees

London Kellogg E.C.C.O.

TD Canada Trust Employees

UNION

Unifor Local 88

London & District Labour Council

OPSEU London & District Area Council

Unifor Local 27

Unifor Local 27 Retiree's Chapter

FOUNDATIONS

Arcangelo Rea Family Foundation

Cambia Development Foundation

Lawson Foundation

London Community Foundation

- Majorie and Brayl Copp Family Fund

London Community Foundation

- Haines Family Fund

London Lawyers Feed The Hungry

Ontario Trillium Foundation

Sisters of St. Joseph

United Way Of London & Middlesex

ASSOCIATES AND AGENCIES

Ark Aid Mission

Army Navy Air Force #393

Belmont Lioness Club

City of London

Colborne St United Church

Forest City Community Church

Helping Homeless Helping Hands

Kiwanis Club Of Forest City - London

Ladies Auxiliary Ontario Command

London Food Bank

Men's Mission

Mountsfield Public School

New St James Presbyterian Church

Old East Village BIA

Saint Andre Bessette Catholic SS

St. Joseph's Hospitality

The Palace Theatre

University Students Council

Val Griffiths Chapter of the IODE

Women's Community House

SPECIAL THANKS / SAVE UP FRONT

City of London - Planning and Heritage

London Endowment for Heritage Fund

Duo Building Ltd.

Home Depot Canada Foundation

Metal In Fusion - Richard Sturgeon



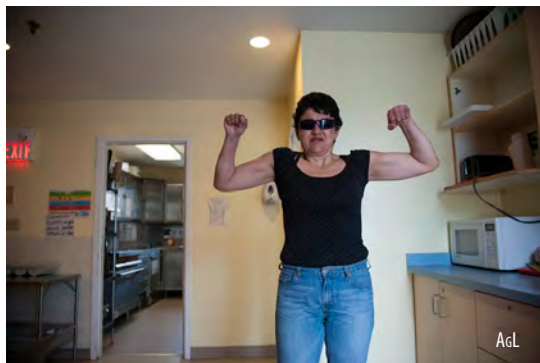
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CHAIR'S MESSAGE

In August 2013, Unity Project staff, founding members, residents, board members, volunteers, and community members gathered to mark our tenth anniversary at 717 Dundas St. in Old East Village. We celebrated the activist roots that continue to shape Unity Project's core values and contemplated the ways in which our organization has matured and solidified.

As we continue to advocate for solutions to the homelessness crisis in our city and support the immediate needs of people experiencing homelessness, we are also cognizant of our place in a community of shelter and service providers, in the community of Old East Village, and in the wider city of London. Our interconnectedness with these diverse communities has always been one of our key strengths. Not only are we grateful to the donors and volunteers who help us keep our doors open 365 days a year, we are pleased to continue working with the municipal government and our sister organizations as we've shifted to an outcomes-oriented approach to homeless services. We are particularly grateful to the United Way for their continued support of our Life Skills program, which is breaking new ground based on the both the needs and outcomes of our resident participants.

As we updated our transitional housing building and our emergency shelter, we were sensitive to the significance of our 1886 Queen Anne Style facade and the architectural uniqueness of our heritage neighborhood. We were awarded official designation as a Heritage property in May 2013 upon completion of the building's restoration. We were thrilled to see our efforts recognized with a 2014 award from the London Branch of the Architectural Conservancy of Ontario and the Heritage London Foundation, which I received on behalf of Unity Project last February.

With the tenth anniversary and our renovations behind us, we are now looking toward the long-term development and growth of our organization. With generous financial support from the Ontario Trillium Foundation, we have initiated the beginnings of a strategic planning process that will help guide us ahead while maintaining our ties to the principles of the original tent city protest from which we were founded.

The board of directors is grateful to everyone who supports our efforts and we are extremely proud of the excellent work of our committed frontline support staff and advocacy workers.

AMANDA GRZYB, CHAIR



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original artisan crafted fence by Richard Sturgeon - Metal in Fusion



for relief of homelessness in London

ANNUAL REPORT - 2013/14



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